

# NATCON 2011:

## Bringing Diversity and Inclusion into the Main Stream

| <b>Day 1<br/>Tuesday, February 15, 2011</b>         |   |
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| <b>5:30 – 6:30 p.m.<br/>International Foyer</b>     | <b>Registration Opens</b>   |
| <b>5:30 – 7:00 p.m.<br/>Plaza Foyer (2nd Floor)</b> | <b>Cocktail Reception and Welcome</b><br>Join us for light refreshments at the Exhibitors' Marketplace which features the latest career development and workforce learning programs, models and tools.<br><br>This is an opportunity for delegates to network and share insights.   |
| <b>6:30 – 7:00 p.m.<br/>Plaza Foyer (2nd Floor)</b> | <b>Welcoming Remarks</b><br>Michael Bloom<br>Vice-President, Organizational Effectiveness and Learning<br>The Conference Board of Canada  |
| <b>Day 2<br/>Wednesday, February 16, 2011</b>       |   |
| <b>7:30 – 9:30 a.m.<br/>International Foyer</b>     | <b>Registration Opens</b>   |
| <b>8:00 – 9:00 a.m.<br/>Plaza Foyer (2nd Floor)</b> | <b>Continental Breakfast – Exhibitors' Marketplace</b><br>Network with your peers in the Exhibitors' Marketplace featuring the latest career development and workforce learning programs, models and tools.<br><br><b>Added feature for 2011.....Speaker's Corner!</b><br>Choose a topic of your choice; debate a hot issue with onlookers; or simply listen to what others have to say.<br><br>Available to all delegates, the Speaker's Corner will be a great addition to the Exhibitors' Marketplace. |

**Day 2**  
**Wednesday, February 16, 2011**

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| <p><b>9:00 – 10:00 a.m.</b><br/><b>Plaza Ballroom C</b></p>         | <p><b>Opening Plenary:</b><br/><b><i>“Trends You Need to Know About: 10 Ways Your Workplace Will Change in 2020”</i></b></p> <p>The forces of globalization, technological innovation and communications, and demography are revolutionizing how we work, and with whom.</p> <p>As featured in the Globe and Mail, a Conference Board of Canada research study identified 10 major changes that leaders need to understand—now. Fortunately, leaders are not helpless in the face of these trends. With the right combination of awareness and skills, they can take advantage of these new opportunities.</p> <p>Be pro-active, participate in this session and learn how you can employ a four-step process to figure out a plan of action for your workplace.</p> <p><b>Moderator:</b><br/>Margaret Brigham<br/>Dean of Equity<br/>Centennial College</p> <p><b>Speaker:</b><br/>Michael R. Bloom<br/>Vice-President, Organizational Effectiveness and Learning<br/>The Conference Board of Canada</p> |
| <p><b>10:00 – 10:30 a.m.</b><br/><b>Plaza Foyer (2nd Floor)</b></p> | <p><b>Networking Break– Exhibitors’ Marketplace</b><br/>Network with your peers in the Exhibitors’ Marketplace featuring the latest career development and workforce learning programs, models and tools.</p> <p><b>Added feature for 2011.....Speaker’s Corner!</b></p>  |

**Day 2**  
**Wednesday, February 16, 2011**

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| <p><b>10:30 a.m. – noon</b></p> <p>See “Workshop Room List” for locations.</p>   | <p><b>Series A Thematic Workshops</b></p> <p>Concurrent workshops will feature information, tools and practical advice on:</p> <ul style="list-style-type: none"> <li>• building capacity in people;</li> <li>• enhancing career development information and services; and</li> <li>• improving labour market outcomes.</li> </ul>  |  |   |
| <p><b>12:00 – 1:30 p.m.</b><br/> <b>Plaza A</b></p> <p><b>NOTE:</b> Lunch will be provided to delegates who pre-registered prior to the event.</p> | <p><b>Hosted Lunch and Learn:</b><br/> <b><i>“The perfect storm is brewing on our workforce horizon...”</i></b></p> <p>An aging population plus the new knowledge economy means our future holds high unemployment while companies are begging for skilled workers. Attaining postsecondary credentials needs to be the new normal, especially for those who are traditionally underrepresented at postsecondary institutions, including aboriginal people and those with disabilities and special needs.</p> <p>Join us to learn more and to take away new ideas.</p> <p><b>Guest speakers and co-hosts:</b></p> <table style="width: 100%; border: none;"> <tr> <td style="width: 50%;">Al Nasturzio<br/>President and CEO<br/>CONNECT Strategic Alliances</td> <td style="width: 50%;">Linda Franklin<br/>President and CEO<br/>Colleges Ontario</td> </tr> </table> | Al Nasturzio<br>President and CEO<br>CONNECT Strategic Alliances | Linda Franklin<br>President and CEO<br>Colleges Ontario |
| Al Nasturzio<br>President and CEO<br>CONNECT Strategic Alliances   | Linda Franklin<br>President and CEO<br>Colleges Ontario   |  |   |
| <p><b>1:30 – 2:00 p.m.</b><br/> <b>Plaza Foyer (2nd Floor)</b></p>   | <p><b>Networking Break– Exhibitors’ Marketplace</b></p> <p>Network with your peers in the Exhibitors’ Marketplace featuring the latest career development and workforce learning programs, models and tools.</p> <p><b>Added feature for 2011.....Speaker’s Corner!</b></p>   |  |   |

**Day 2**  
**Wednesday, February 16, 2011**

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| <p><b>2:00 – 3:00 p.m.</b><br/> <b>Plaza Ballroom C</b></p>        | <p><b>2nd Plenary:</b><br/> <b><i>“Workplace Challenges and Solutions”</i></b></p> <p>Even the best workplaces are experiencing challenges today. This session will show a candid picture of the challenges that are faced by leading employers.</p> <p>This session will cover a broad range of challenges from the perspective of the career counsellor, employer and diverse job seeker. It will showcase solutions that work; solutions that you can use; as well as solutions that you can use to help others.</p> <p>Fast-paced and information-packed this is the ideal energy generator.</p> <p>Moderated by Kelly Glass, Senior Vice President, Human Resources and Operations, NexJ Systems Inc., and featuring a panel of front line professionals representing:</p> <p><b>Workplace training:</b><br/> Ken Keis<br/> President and CEO<br/> Consulting Resource Group International, Inc.</p> <p><b>Workforce engagement:</b><br/> Azmina Hussein, Store Manager<br/> The Home Depot of Canada Inc.</p> <p><b>Diversity:</b><br/> Melanie Cooper<br/> Founder and Operating Director<br/> Connect Learning Centre</p> <p><b>At-risk youth:</b><br/> Elvy Moro<br/> Assistant Curriculum Leader<br/> Co-operative Education, Business, Careers<br/> Academic Program for Gifted Athlete<br/> Northview Heights SS, Toronto District School Board</p> |
| <p><b>3:00 – 3:30 p.m.</b><br/> <b>Plaza Foyer (2nd Floor)</b></p> | <p><b>Networking Break– Exhibitors’ Marketplace</b><br/> Network with your peers in the Exhibitors’ Marketplace featuring the latest career development and workforce learning programs, models and tools.</p> <p><b>Added feature for 2011.....Speaker’s Corner!</b></p>   |

**Day 2**  
**Wednesday, February 16, 2011**

**3:30 – 5:00 p.m.**

See “Workshop Room List” for locations.

**Series B Thematic Workshops**

Concurrent workshops will feature information, tools and practical advice on:

- building capacity in people;
- enhancing career development information and services; and
- improving labour market outcomes.

**Day 3**  
**Thursday, February 17, 2011**

**7:30 – 9:00 a.m.**  
**Plaza Foyer**

**Hot Breakfast – Exhibitors’ Marketplace**

Network with your peers in the Exhibitors’ Marketplace featuring the latest career development and workforce learning programs, models and tools.

**Added feature for 2011.....Speaker’s Corner!**

**8:15 – 8:45 a.m.**  
**Plaza Ballroom B/C**

**3rd Plenary and Introduction to the Roundtable Session:**  
***“Belonging...What does it mean to belong and why is it so important to us?”***

This personal and insightful presentation by Joanne Stuart draws from her 15 years’ experience as a career practitioner as well as her enquiry into the various ways we form bonds of belonging and the effects on our wellbeing. Some people are natural at making us feel we belong and Joanne shares how these skills of inclusion need to be acknowledged and utilized in our workplaces.

**Chair:**  
 Joanne Stuart  
 Speaker and Corporate Trainer  
 Northern Lights Canada

**8:45 – 10:30 a.m.**  
**Plaza Ballroom B/C**

**Roundtable Sessions:**

Choose from a wide variety of dynamic roundtable discussions that feature presentations by innovative career development practitioners and workforce learning experts.

Each table will be given twice during the course of the session offering you the opportunity to attend two different presentations.

**Day 3**  
**Thursday, February 17, 2011**

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| <p><b>10:30 – 11:00 a.m.</b><br/> <b>Plaza Foyer (2nd Floor)</b></p>   | <p><b>Networking Break– Exhibitors’ Marketplace</b><br/> Network with your peers in the Exhibitors’ Marketplace featuring the latest career development and workforce learning programs, models and tools.</p> <p><b>Added feature for 2011...Speaker’s Corner!</b></p>  |
| <p><b>11:00 a.m. – 12:30 p.m.</b></p> <p><b>See “Workshop Room List” for locations.</b></p>  | <p><b>Series C Thematic Workshops</b><br/> Concurrent workshops will feature information, tools and practical advice on:</p> <ul style="list-style-type: none"> <li>• building capacity in people;</li> <li>• enhancing career development information and services;<br/>and</li> <li>• improving labour market outcomes.</li> </ul>   |
| <p><b>12:30 – 1:45 p.m.</b><br/> <b>Plaza A</b></p> <p><b>NOTE:</b> Lunch will be provided to delegates who pre-registered prior to the event.</p> | <p><b>Hosted Lunch and Learn:</b><br/> <b>“Home Depot: How 27,000 associates make 1 inclusive company!”</b></p> <p>Diversity and inclusion is not an initiative from the head office – it must live and breathe at on the front lines and every day. At The Home Depot, associates drive the diversity journey from the bottom up.</p> <p>Learn about the skills employees need today to work in a diverse and inclusive environment and how they can support diversity and inclusion every day on the job.</p> <p><b>Guest Speaker:</b><br/> Kim Forgues<br/> Vice-President, Human Resources<br/> The Home Depot Canada Inc.</p> |
| <p><b>1:45 – 2:15 p.m.</b><br/> <b>Plaza Foyer (2nd Floor)</b></p>   | <p><b>Networking Break– Exhibitors’ Marketplace</b><br/> Network with your peers in the Exhibitors’ Marketplace featuring the latest career development and workforce learning programs, models and tools.</p>   |
| <p><b>2:15 – 3:45 p.m.</b></p> <p><b>See “Workshop Room List” for locations.</b></p>   | <p><b>Series D Thematic Workshops</b><br/> Concurrent workshops will feature information, tools and practical advice on:</p> <ul style="list-style-type: none"> <li>• building capacity in people;</li> <li>• enhancing career development information and services;<br/>and</li> <li>• improving labour market outcomes.</li> </ul>   |
| <p align="center"><b>Thank you and see you next year!</b></p>  |  |

